

## **TORBAY COAST & COUNTRYSIDE TRUST**

### **Engagement Volunteer Role Profile**

**ROLE TITLE:** Engagement Volunteer

**REPORTS TO:** Engagement Officer / Farm Park & Play Manager dependent on whether preferred primary location is Berry Head or Occombe

**HOURS:**

Flexible – events take place throughout the year, including weekends and holidays.

(likely 1-3 days a month).

**LOCATIONS:**

Occombe, Cockington Country Park and Berry Head National Nature Reserve, however you could be needed at an externally organised event (likely to be within Torbay).

**PRIMARY ROLE:**

Engagement Volunteers play a vital role in representing Torbay Coast & Countryside Trust at events, helping to raise awareness of our work, recruit new members, encourage donations, and promote volunteering opportunities. This is a fantastic opportunity for enthusiastic and friendly individuals who enjoy engaging with the public and inspiring others about conservation, nature, and outdoor spaces.

**KEY RESPONSIBILITIES:**

- Represent Torbay Coast & Countryside Trust at events held at our sites and other relevant locations.
- Confidently engage with the public to raise awareness of the Trust's work in conserving and protecting Torbay's green spaces.
- Promote and encourage membership sign-ups, volunteer recruitment, and donations.
- Support the delivery of events by welcoming visitors, providing information, and assisting with activities.
- Help set up and pack down event materials, such as stalls, banners, and information stands.
- Distribute promotional materials and answer queries from the public about the Trust's work, membership benefits, and volunteering opportunities.
- Work alongside other volunteers and staff to create a friendly and engaging experience for event attendees.

**SKILLS & EXPERIENCE:**

Essential:

- Confident and friendly with excellent communication skills.
- Comfortable engaging with the public and speaking enthusiastically about the Trust's work.
- Passionate about conservation, nature, and the local environment.
- Reliable, proactive, and approachable.
- Willing to work as part of a team and independently.

- Flexible and able to adapt to different event settings.

Desirable:

- Experience in customer service, sales, or public engagement.
- Previous experience volunteering or working in a conservation or charity environment.
- Knowledge of Torbay's green spaces and the Trust's conservation work.
- To be comfortable around dogs as dogs are prevalent on many of our Trust sites.

Benefits of Volunteering:

- The opportunity to make a real difference in conserving and protecting Torbay's beautiful landscapes.
- Develop valuable communication and public engagement skills.
- Meet like-minded people and be part of a friendly and supportive team.
- Gain experience in charity and event work.
- Enjoy being outdoors and attending exciting events in scenic locations.

**HOW TO APPLY:**

If you're interested in becoming an Engagement Volunteer, we'd love to hear from you! Please complete an application form on the volunteers page of our website and email this to:

[info@countryside-trust.org.uk](mailto:info@countryside-trust.org.uk)

Join us in making a difference and inspiring others to support Torbay's coast and countryside!